



Voice Services- Hosted PBX

Affiniti's Hosted PBX Solution

Affiniti's Hosted PBX service is a maintenance-free, turnkey solution that includes all equipment, phones, installation services, and expertise to support your IP Telephony System and improve your business operations. Hosted PBX requires no capital investment or ongoing support costs. We provide a complete solution that includes local and long distance phone service.

Hosted PBX gives you more features than any big-name corporate PBX phone system, without installing any expensive equipment. Services include multiple automated attendants, time-based call routing, caller ID-based routing, virtual private incoming numbers, follow-me call routing, and much more.

Affiniti's Hosted PBX services are monitored 24x7x365 and we provide quick response to any equipment problems or network issues. In addition to our reliability, services are scalable: purchase the service that you need now, and easily upgrade later.

Benefits of Hosted PBX

Complete Solution

- All network hardware, phones, and installation are provided
- Comprehensive calling features included: local, long-distance, and advanced call functions

Open Technology

- Range of service plans and desktop telephones available
- System evolves with customers – new features, updates, or upgrades are included

Cost-Savings

- Additional technical expertise isn't required to maintain our services; monitoring and management are included
- IP phones are part of our service to you; no need to purchase expensive equipment such as a PBX or phones.

Reliability

Strict service level agreements and 24x7x365 monitoring provides customers with maximum network availability.

Flexibility

Our scalable networks provide dedicated bandwidth and multiple delivery options to meet the unique needs of each customer. Affiniti deploys fiber, wireless and hybrid networks and a host of advanced network services.

Experience

A newly-formed company with decades of experience, Affiniti places high priority in building customer relationships, and focuses on developing long-term partnerships with customers. Affiniti delivers services to nearly one million students, over 45 hospitals and over 1,000 customer sites across the United States.